A Shepherd's View of Direct Marketing

Craig Rogers, Shepherd Border Springs Farm LLC Patrick Springs, VA January 2012

One Shepherd's Opinion

- There are as many ways to sell lamb as there are shepherds
- Much depends on scale
- Much depends on if you want to make some extra cash or actually make a living
- If you want provocative just ask a question



What is Border Springs Farm?

- Sheep Farm (600 ewes) with Heritage Turkeys (250/yr) and Heritage Chickens (breeding stock)
- Sell to the best chefs on the east coast
- Ship to chefs in over 13 states
- Have sold at Farmers' Markets, Grocery Stores, and Retail



What is Direct Marketing?

- Farmers' Markets
- Wholesale (Grocery Stores, etc.)
- Restaurants
- Retail (Farmstand, Direct Shipping)



Do You Have the Skills?

- Can you set a price? Do you know the market?
- Can you show passion for your product?
- How does it taste?
- Are you a craftsman, a salesperson, or both?
- Are you a logistics manager?
- It's all about people.



Lots of Models Hobby Farmer (false conomy) Full-time (to make a living from) Part of a co-op Aggregator

- What is required?
- Liability Insurance
- Delivery vehicle (Reefer Truck)
- Shipping containers and packaging
- Invoicing, Payables, and Receivables, Inside Sales



Do you have a Butcher?

- Need a custom butcher
- Very few know how to cut lamb with the precision required by chefs
- Do you know the cuts and terminology of lamb? Must be able to speak the language of a butcher and a chef.



Cash Flow

- Instead of getting paid at the livestock auction...
- You transport to a butcher
- Let it hang a week
- Pay the butcher
- Deliver to a customer
- Wait to get paid expect net 30



It's all about Logistics

- Farming is the easy part
- Logistics: scheduling your finishing of animals, slaughter, order sheets, cut-lists, deliveries, and shipping.
- The tire store, FedEx driver, and your butcher will be your best friends



Why Do It? Because you are called to it. Typically because you like sales and people, or are a foodie, or you want to see what happens to your

It can be very rewarding both financially and professionally

animals.

 You have passion about being a shepherd and want to share it.



Why you should not do it...

- Cash flow really sucks!
- Restaurants are second only to farming in financial risk!
- You will take loses butcher screws up, you lose product in shipping, chef changes their mind, restaurant closes...
- Retail customers are enormous time sinks for modest return
- Everyone wants racks What to do with the rest of the animal?



Biggest Challenges

- Finding Quality Custom Butchers
- "Farmies" or hobby farmers with a false economy
- Not-for-profits again, false economy
- Number of hours in a day for so many multiple jobs.



Most Important Lesson

- Know when to say "No" to a sale.
- Allmost all farmers who end up losing money in direct sales did so because they oversold meat off the backbone and had too much hind-end inventory.



Support the American Lamb Board

- One of the first things any lamb direct marketer learns is that restaurants and grocery stores buy imported lamb because it is so much cheaper. Tell them the difference.
- Imported Lamb hurts all US shepherds.
- The ALB is helping shepherds tell our story and educating chefs and consumers
- American Shepherds have a great story and we need to share it.



